# Minutes of the Centre for Internal Quality Assurance (CIQA)

## School of Distance Education, University of Kerala

Date: 9/12/2020

Venue: School of Distance Education, Kariavattom campus

Time: 10:00 AM-11:00 AM

The meeting was held via Online and Offline mode simultaneously under the chairmanship of Dr. R VasanthaGopal to discuss and form an extensive and effectual internal quality assurance system to ensure the quality of higher education programmes offered through distance mode.
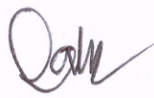
### Observations and Suggestions of the meeting

Observation 1 : Online classes

Suggestion : Considering the significant role played by the online mode of classes, it was decided to upgrade it by integrating ICT and sharing learning resources by creating resource pools in Telegram/WhatsApp/YouTube. This has had a good response from the students.

Observation 2 : Online feedback system

Suggestion ; It was also decided to strengthen the online feedback system for students and other stakeholders to ensure internal quality in higher education through distance mode.

The following members were present in the meeting.

1. Dr. A M Unnikrishnan, Professor of Malayalam
2. Dr. K S Suresh Kumar, Professor of Commerce
3. Dr. S Nazeeb, Assistant Professor of Malayalam
4. Dr. Indu K V, Assistant Professor of Hindi
5. Dr. Rose Mary George, Assistant Professor of Political Science
6. Dr. S Venu Mohan, Assistant Professor of History

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